

**SOLICITATION ADDENDUM 5**  
**QUESTIONS AND ANSWERS – Second Set**

**SOLICITATION NUMBER: 202591102**  
**NG 911 Data Analytics Reporting System**  
**Opening Date: September 2, 2025**  
**Addendum Effective Date: August 21, 2025**

**Questions and Answers**

Following are the questions submitted and answers provided for the above-mentioned solicitation. The questions and answers are to be considered as part of the solicitation. It is the responsibility of bidders to check the State Purchasing Bureau website for all addenda or amendments.

<u>Question #</u>	<u>RFP Section Reference</u>	<u>RFP Pg #</u>	<u>Question</u>	<u>State Response</u>
1.	Operational Performance	6	Is the expectation that the user would be able to designate specific KPIs and have them create custom/ad hoc reports?	Yes.
2.	Project Requirements and Scope of Work	4	What is the state estimated total call volume specifically for i3 events?	2024 Call Volume was 954,264. Not i3 specified.
3.	Project Requirements and Scope of Work	4	What is the final statewide 9-1-1 call volumes for calendar years 2023 and 2024, with monthly distribution and peak busy-hour figures?	Statewide call volumes:  2023 – 1,012,225 2024 – 954,264
4.	System Reporting & Data Collection Requirements	9	Will all deployed i3 Functional Elements expose the NENA Logging Service over the ESInet per NENA-STA-010.3, or will any elements require PSAP-local collectors/agents to forward LogEvents?	Yes the i3 functional elements will follow NENA STA-010.3
5.	System Reporting & Data Collection Requirements	9	What is the required online, queryable retention window for i3 LogEvents used in operational reporting and analytics (e.g., 12/24/36 months)?Logging, and Data Collection”?	24 months

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6.	System Reporting & Data Collection Requirements	11	Is cold storage required for long-term access to i3 LogEvents? If so, specify the retention period (e.g., 7–10 years), retrieval-time SLA (e.g., restore within ≤4 hours).	Yes - retain for 24 months
7.	System Reporting & Data Collection Requirements	9	Beyond the solution's built-in statewide activity reporting, what external systems will consume i3 LogEvents via QueryLogEvents / ReplicateLogEvents and ElementState/ServiceState subscriptions?	None, other than the ESInet / NGCS provider and their customer management portal
8.	System Reporting & Data Collection Requirements	9	Will Nebraska enforce strict conformance to NENA-STA-010.3 Logging Service and LogEvent schemas for all vendors/Functional Elements (with conformance testing and discrepancy reporting), or should the logging solution normalize and accept non-conformant implementations? If normalization is expected, then this is a significant burden on the I3 logging vendor?	Conformance to NENA STA-010.3 is the expectation.

This addendum will be incorporated into the solicitation.